



Mercedes-Benz Service Plans.

Because reliability means business.

Mercedes-Benz

Trucks you can trust



Mercedes-Benz Service Plans.

A more economical and reliable way to keep your vehicle on the road.



No matter what you are carrying or what industry you are in, the primary purpose of your truck is to earn money. There are many reasons why a Service Plan from Mercedes-Benz can make this easier for you, such as attractive, predetermined maintenance and repair costs, improved vehicle operational reliability and reduced administration.

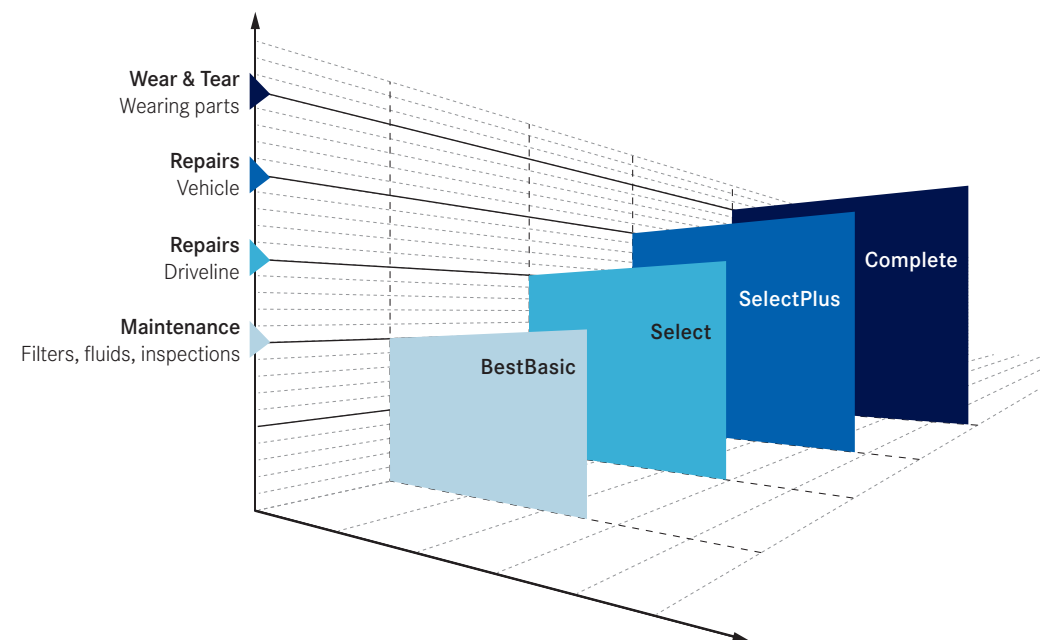
Our Mercedes-Benz Service Plans are flexible, which means that whether you have a fleet of long-haul trucks or a single vehicle doing local runs, we have the right combination of Service Plans to meet your particular requirements.

The benefits at a glance:

- Improved operational reliability
- Fully maintained according to factory standards
- Increased uptime
- Nationwide service network
- Less administration
- Help protect the resale value of your vehicle

Payment options:

- One up-front payment
- Monthly contributions
- Bundled into your finance package



*Subject to terms and conditions. Exclusions apply. See your Mercedes-Benz dealer for further details including a full list of exclusions for the level of cover selected.



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Mercedes-Benz Service Plans have you covered.

We have the right combination of Service Plans to meet your particular requirements.*

When your vehicle or fleet is covered by one of our Service Plans, you can rest assured that our extensively trained technicians only use approved maintenance methods, and the same high quality Genuine Mercedes-Benz Parts, your truck was built with.

You can also trust us to keep your truck performing at its best and where it belongs, on the road.

For those after extra coverage, our Complete Service Plan includes timely replacements on selected worn components within your existing servicing intervals, to further increase your vehicles uptime.

+	Mercedes-Benz Complete.
+	Mercedes-Benz SelectPlus.
+	Mercedes-Benz Select.
+	Mercedes-Benz BestBasic.



+ + Interior.

- + Heating & Air Conditioning Components
- + Lighting
- + Locking System

+ + Electric / Electronic.

- + Powertrain Electrics
- + Vehicle Technical Systems
- + Lighting Systems

*Please refer to the Mercedes-Benz Service Plans' Terms and Conditions for a full list of inclusions and exclusions.

+ + + **Nationwide Support.**

- + Towing for valid repairs (600 km limit)
- + Breakdown Service for valid repairs (600 km limit)

+ **Wear & Tear.**

- + Exhaust System
- + Brake Parts
- + Chassis Parts
- + Suspension System
- + Clutches
- + Bearings
- + Steering
- + Wipers
- + Preventative Maintenance Replacements

+ + + + **Maintenance.**

- + Diagnostic testing
- + Lubricants
- + Filters

+ + + **Powertrain.**

- + Engines/Short Blocks
- + Gear Box
- + Axles
- + Gaskets/Kits
- + Injection System
- + Cooling Systems
- + Engine Parts
- + Drive Shafts

Service solutions that meet your own specific requirements.

Mercedes-Benz Service Plans offer you a customised service package at a predetermined price. That helps protect the resale value of your vehicles and improves economic efficiency.

BestBasic

BestBasic includes all scheduled servicing work for your vehicle as specified in the Mercedes-Benz Flexible Telligent System or the maintenance booklet.

The benefits at a glance

- Covers all scheduled maintenance services carried out to Mercedes-Benz quality standards
- Predetermined installments
- Vehicle can be covered for its working life

Select

In addition to the BestBasic plan, Select also includes the driveline maintenance. An optimum combination which gives you an enhanced mobility service. Parts and labour required during servicing work are also included.

The benefits at a glance

- Additional maintenance coverage for the driveline
- Regular vehicle servicing to Mercedes-Benz quality standards
- Improved cost planning
- For terms of up to 84 months or 1,500,000 km

SelectPlus

SelectPlus combines the benefits of the Select and BestBasic plans with maintenance of additional defined parts and groups of parts. Parts and labour required during servicing work are also included.

The benefits at a glance

- Extension of the vehicle maintenance coverage for defined parts and groups of parts
- Regular vehicle servicing to Mercedes-Benz quality standards
- Improved cost planning
- For terms of up to 84 months or 1,500,000 km

Complete

Our complete package for you: Complete covers all necessary repair and maintenance work including wearing parts.

In short: the best choice to ensure that your vehicle is in tip-top condition, is always available for use and that costs are kept under control.

The benefits at a glance

- Full-service package for all-round protection
- Vehicles maintained to the highest standards
- Predetermined, transparent charges
- Less administration, leaving you free to concentrate on your core business
- For terms of up to 84 months or 1,500,000 km



Frequently asked questions.

A service partner who is always there for you.

Who will carry out the agreed services?

Your vehicle can be maintained by any of our Mercedes-Benz Truck and Bus dealerships nationally.

What is not covered under a Service Plan?

Fuel, tyres, windscreens, glass, accident damage, abuse or incorrect use of the vehicle, and fuel contamination are not covered. Please contact your Mercedes-Benz dealer for a full list of exclusions for your selected level of cover.

What happens if the usage of my vehicle changes?

Our aim is to adapt to your changing needs. In such a case please inform your Mercedes-Benz dealer, so that your Service Plan can be reviewed and adjusted if necessary.


Can I extend my Service Plan?

Yes, you can extend your Service Plan before the expiry of the current agreement. For Select, SelectPlus and Complete Service Plans the maximum limits are 84 months or 1,500,000 km.

This brochure sets out the general services, benefits and exclusions of a Service Plan by Mercedes-Benz.

Please contact an authorised Mercedes-Benz dealer for a full list of services, benefits and solutions or a tailored solution for your business.

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